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To whom it may concern:

It is my immense pleasure to recommend my former colleague and mentor Rhonda Scheurer. I worked with Rhonda from November 2011 to October 2012 at NorQuest College, where I was a Developer Analyst and she was a Senior Developer Analyst.

These were some of the key contributions of Rhonda that I would like to highlight:

1. Learning Registration Network (LRN) Project:

This was the first project that I worked on as a developer at NorQuest College, so Rhonda's help and support was invaluable for me. These were her key contributions on this project:

- Project management
- Helped gather requirements from the clients
- Quality assurance (created thorough test cases and tested the software)
- Taught me how this system works in terms of coding
- Helped me with Web Programming: VBScript, HTML, CSS
- Facilitated deployment and helped create documentation
- Mentored me through every phase of the Software Development Life Cycle

2. Mentored me and other new team members about the ITIL-based Change Management Processes at NorQuest.

3. Created documentation of all major systems from the ground up so that the new employees will have easier time coming up to speed. This ultimately resulted in our team becoming highly efficient, and created a trend in our department of maintaining strong documentation which was not there before.

4. Taught me and other new team members how several third party systems work: Blackboard, Service Desk Express, Point of Sale, Elluminate Live, etc.

Apart from her technical expertise, Rhonda brings thorough professionalism. She completes her work on time without compromising the quality. Her communication skills in-person and through emails are commendable. She is very easy to work with, as she keeps friendly atmosphere at work.

While I was working at NorQuest, she was the first person that I used to approach when I needed help. So I can confidently say that Rhonda will excel at any work given to her.

If you have any questions regarding her abilities and skills, please feel free to email me at pancholi_niraj@yahoo.ca.

Sincerely,



Niraj Pancholi