January 2, 2014

RE: Letter of Reference for Rhonda Scheurer

To Whom it May Concern:

I am writing on behalf of Rhonda Scheurer, with whom I have worked on multiple web-based projects over the last five years. Rhonda has been a true delight with her technical acumen, efficiency and responsiveness to my organization's needs. My organization and I have launched three major web projects with Rhonda's help and guidance: an online event calendar, a database format upgrade to SQL Server, and an online payment system integrated with PayPal. With each project, Rhonda initially assisted us by helping to develop scope of work and the project budget. I am sure some of our input and questions seemed rather elementary to her at times since most of us are non-programmer types, but Rhonda was adept at translating our requests into reality. Rhonda was quite patient with us as we moved slowly through the decision-making processes, and she deftly implemented the three projects - all on schedule and under budget.

I have been particularly impressed by Rhonda's willingness to communicate with my organization in an efficient manner, even outside of normal business hours, in order to get the job done. My organization consists of 100% volunteers, so communication from us can be sporadic on occasion and often at odd hours - but Rhonda is always there and willing to address an issue for us quickly. Her extra effort in responding to us has clearly indicated above-average diligence and conscientiousness.

I would definitely hire Rhonda for a future project, and I would certainly recommend Rhonda to any organization seeking her assistance. If I may clarify my satisfaction with Rhonda's performance further, do not hesitate to contact me.

Best Regards,

Stephen B. Smith

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